

Zioreports.com Updates

Version 3.9.11

KEY FEATURE UPDATES

- I. Enrollment Form: Patient ID Field
- II. Order List New “iRhythm Processing” Table

I. Enrollment Form Updates: Patient ID Field

In the past, “Patient ID” in the “Patient Demographics” section of the Patient Enrollment Form has been an optional field. Based on customer requests to improve patient traceability, this field is now configurable to be required by account location.

If you see a red star (*) to the right of “Patient ID,” this field is required to complete a patient enrollment per your location.

Patient Demographics

Last Name:*	<input type="text"/>
First Name:*	<input type="text"/>
Gender:*	--Select Gender-- ▼
DOB (mm/dd/yyyy):*	<input type="text"/>
Patient ID:*	<input type="text"/>

If “Patient ID” is not required and you would like to make this field required for your account location, please reach out to iRhythm Customer Service at 1.888.693.2401 or support@irhythmtech.com.

II. Order List Updates

The “Order List” page has been updated for better visibility into the status of your orders. A new table, titled “iRhythm Processing,” has been added to distinguish between orders awaiting action from iRhythm and orders requiring more information from you.

Home Enrollment

For customers who are utilizing iRhythm’s home enrollment service:

- Orders that require further information to complete registration will appear in “Incomplete Orders”
- Orders that are pending shipment to the patient from iRhythm will appear in “iRhythm Processing”
- Orders that have been shipped by iRhythm will appear in “Current and Past Orders”

EHR Orders

For customers whose EHR is integrated with Zioreports.com:

- EHR orders that require further information to complete registration will continue to appear in “Incomplete Orders”
- Once all information has been entered to complete the order, it will then move from “Incomplete Orders” to “Current and Past Orders”

Example: Home Enrollment Location

Order List

Filter Orders For: View: Home Enrollme

Search Orders For: Patient Last Name

Go

Incomplete Orders						
Order Type	Order ID	Patient	Prescriber	Serial Number	Order Created (CT)	Order Deadline
In-Clinic	IRTM-17417	Read Elenora	G. Sepulveda		11/15/2018 02:26 PM	11/29/2018

Orders that require action (e.g. home enrollments that require more information for registration to be complete)

iRhythm Processing					
Order Type	Order ID	Patient	Prescriber	Order Status	Order Created (CT)
Home Enrollment	IRTM-17412	Breckinridge Jarvis	S. Adams	Pending shipment to patient	11/15/2018 12:52 PM
Home Enrollment	IRTM-17413	Bailey Veva	G. Sepulveda	Pending shipment to patient	11/15/2018 12:53 PM
Home Enrollment	10101	Hayter Kaycee	G. Johnsson	Pending shipment to patient	11/15/2018 12:58 PM

Orders pending action from iRhythm (e.g. home enrollment devices pending shipment)

Current and Past Orders					
Order Type	Order ID	Patient	Serial Number	Order Status	Device: Status
In-Clinic	IRTM-17418	Bull Rebekah	NTESTES235	In process: 11/15/2018 02:29 PM	Zio XT: Pending Receipt
Home Enrollment	IRTM-17415	Marley Dorine		Canceled: 11/15/2018 02:25 PM	
Home Enrollment	IRTM-17411	Henry Heather	NTESTES237	In process: 11/15/2018 02:23 PM	Zio XT: Pending Receipt
Home Enrollment	IRTM-17410	Dudley Bee	NTESTES229	In process: 11/15/2018 02:23 PM	Zio XT: Pending Receipt
Home Enrollment	IRTM-17409	Coleman Johnathon	NTESTES236	In process: 11/15/2018 02:23 PM	Zio XT: Pending Receipt

Orders waiting for patients to ship back device and past orders

Example: EHR-Integrated Location with Home Enrollment

Order List

Filter Orders For: View: EHR Location

Search Orders For: Patient Last Name

Go

Incomplete Orders						
Order Type	Order ID	Patient	Prescriber	Serial Number	Order Created (CT)	Order Deadline
In-Clinic	EHR-1011	Bob Smith	G. Johnsson		02/23/2018 11:44 AM	03/09/2018
In-Clinic	EHR-1251	Walterson Violet	G. Johnsson	NTESTL030	03/02/2018 07:47 PM	01/13/2018
Home Enrollment	EHR-12039	Keighley Femie	G. Johnsson	NTESTES242	05/29/2018 03:40 PM	N/A
In-Clinic	EHR-847	Fry Madeleine	E. Scott		11/15/2018 03:00 PM	11/29/2018

Orders that require action (e.g. EHR orders and home enrollments that require more information for registration to be complete)

iRhythm Processing					
Order Type	Order ID	Patient	Prescriber	Order Status	Order Created (CT)
Home Enrollment	EHR-2105	Coke Hazel	G. Johnsson	Pending shipment to patient	03/21/2018 12:00 AM

Orders pending action from iRhythm (e.g. home enrollment devices pending shipment)

Current and Past Orders					
Order Type	Order ID	Patient	Serial Number	Order Status	Device: Status
In-Clinic	EHR-73	Boon Sheridan	NTESTES222	In process: 01/11/2019 05:44 PM	Zio XT: Pending Receipt
Home Enrollment	EHR-0129	Cornett Terrence		Canceled: 11/15/2018 03:11 PM	
Home Enrollment	EHR-81	Boon Sheridan	NTESTES223	In process: 11/15/2018 03:11 PM	Zio XT: Pending Receipt
In-Clinic	EHR-342	Fowler Adelaide	NTESTES224	In process: 11/15/2018 03:01 PM	Zio XT: Pending Receipt
In-Clinic	EHR-402	Pryor Durward	NTESTES225	In process: 11/15/2018 03:01 PM	Zio XT: Pending Receipt

Orders waiting for patients to ship back device and past orders

If you have questions or need assistance, please contact iRhythm Customer Service at **1.888.693.2401** or support@irhythmtech.com